REPORT FOR: OVERVIEW AND SCRUTINY COMMITTEE

Date of Meeting: 22 February 2011

Subject: Local performance management

framework - review report

Responsible Officer: Alex Dewsnap, Divisional Director

Partnership Development and

Performance

Scrutiny Lead Corporate Effectiveness – Councillors

Member area: Tony Ferrari and Jerry Miles

Exempt: No

Enclosures: Review group report – phase 1

Section 1 – Summary and Recommendations

This report sets out the findings of Phase 1 of a scrutiny review established by the committee to examine the council's use of performance information.

Recommendations:

That the Overview and Scrutiny Committee agree:

- 1. the report of the review group;
- 2. that the report be referred to Cabinet.



Section 2 – Report

Introductory paragraph

The attached report outlines the results of Phase 1 of the scrutiny review examining Harrow Council's use of performance information.

Phase 1 has run in parallel with a corporate process that has required directorates to review the content of their performance scorecards with a view to each directorate reporting their current position to the quarter three Improvement Boards which also meet in the second half of February 2011.

The advantage of this scrutiny exercise running alongside the corporate process is that scrutiny has been able to provide ongoing Member input and constructive challenge to this important process.

The review group hopes that, as such, this report will aid directorates in developing new scorecards.

Phase 2 of this review will take a broader look at the development of a local performance framework for the authority. It is intended that Phase 2 will be completed by summer 2011.

Financial Implications

There are none specific to agreeing the report.

Performance Issues

This report deals with issues of performance throughout.

Environmental Impact

There are no direct environmental impacts associated with agreeing this report.

Risk Management Implications

There are none specific to agreeing the report.

Corporate Priorities

Performance matters addressed will relate to the delivery of the council's priorities.

Section 3 - Statutory Officer Clearance

Not required for this report.

Section 4 - Contact Details and Background Papers

Contact: Heather Smith, Scrutiny Officer, 020 8420 9203, heather.smith@harrow.gov.uk.

Background Papers:

Details are included within the attached report.